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Foundation of OHCA

# Managing Medicaid Receivables



September 16, 2010

2:00 p.m. – 3:30 p.m.

Part of the Business Office Excellence Series

For more detailed information see [www.ohca.org](http://www.ohca.org)

# Managing Medicaid Receivables

## Part of the Business Office Excellence Series



**September 16, 2010**

2:00 pm – 3:30 pm

### Course Description:

Since inception of direct bill with Ohio Medicaid, long term care organizations have done a better job of reporting the status of their patients to collect their receivables more timely. However, there are opportunities left on the table due to facilities lack of follow through, attention to detail, and getting cases approved. This session will concentrate on efforts which should be made in dealing with caseworkers, area agencies, and understanding the remittance advices returned to providers.

### Objectives

- Discuss the “best practice” use of a Pending Medicaid payer in your accounts receivable aging reports
- Explore the timing of when level of care requirements are needed and how that impacts your ability to be paid timely and how it will impact the MIC audits
- Interpreting the remittance advices that providers receive and how to effectively work and investigate denials

### Speaker:

**Pam Skrzynski**

Senior Revenue Cycle Advisor

Howard, Wershbae & Co.

CPAs & Advisors, OHCA Platinum Champion Partner

Pam has extensive health care management experience in long-term care for national and local organizations. Her areas of expertise include: re-engineering nursing home business offices, maximizing A/R billing and collection efficiencies, development of policy and procedures, training, and operational process improvements between interdisciplinary teams. She also has extended knowledge in the acute care and pharmaceutical settings.

Pam's depth of experience is second to none for restructuring and optimizing back office policies and procedures for health care organizations. Her profound knowledge of internal systems and processes allows Pam to provide impressive detail to support corporate efficiencies for CEOs and CFOs across the country. By helping health care providers streamline their claims reimbursement, cost management and corporate compliance systems, Pam has repeatedly facilitated bottom line improvements that don't sacrifice patient care.

Pam relates to the pains and expectations of the health care professional. A billing specialist promoted to software consulting and implementation, Pam has more than two decades of hands-on experience in health care revenue cycling. As a certified PointClickCare Trainer, Pam's mission to help health care leadership and in-house counsel leverage the latest technology puts her at the top of a highly specialized niche.

### CEUs & Other Education Requirements:

This program is approved for one (1.0) hour of credit for nursing home administrators, accountants and nurses. Individual attendance will be monitored throughout the call. Only those attending the entire call will be awarded continuing education credit. All participants regardless of need for CEUs, will receive a certificate of attendance. Upon receipt of your request for continuing education form, certificates will be mailed to the facility.

### How it will work:

One week prior to the webinar, you will receive an email with the toll-free number and access code for your contact person at the facility to enter the webinar, as well as any handout materials and continuing education request forms. The number and access code are only valid for one connection (phone line & computer) per each registered organization. Any additional connections will be billed the webinar registration fee.

### How much does it cost?

Facilities will pay one low fee for an unlimited number of participants. However, the number and access code is valid only for one phone line/computer at the location registered with the Association. Any additional telephone #'s/computers calling in will be billed for the registration fee.

Have a conflict the day or time of the call or just want other shifts to be able to hear the program? This program is being recorded and a cd-rom along with the handouts is available for purchase. CEUs are not available for listening to the CD.

**It is imperative that an email address is provided as this is where call in code and handout materials will be sent.**

**Register on line and save 10% off the registration fee listed.**

**Mail-in Registration**

or **[www.efohca.org](http://www.efohca.org)**

COMPANY INFORMATION:

Facility \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone ( \_\_\_\_\_ ) \_\_\_\_\_

### Registration Fees:

Members: \$ 75 (Prior to September 3) \$ 130 (September 3 and after)

Non-Members: \$ 100 (Prior to September 3) \$ 175 (September 3 and after)

**Payment must be included to be processed.**

Send this completed form and payment to:

**EFOHCA**

55 Green Meadows Drive South, Lewis Center, Ohio 43035 • Fax: 614/436-0939

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email Address (required): \_\_\_\_\_

Checks accepted with mail-in registrations. Credit cards accepted with online registrations.

**Managing Medicaid Receivables**